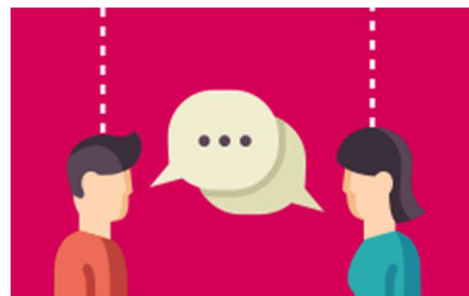


Available Support – for students who are accessing the University’s appeals, complaints or misconduct processes.

We appreciate that whilst you are involved with the University of Manchester’s appeals, complaints or misconduct processes you may require additional support from staff at the University. You may have already have been directed to the University’s Student Support website (<http://www.studentsupport.manchester.ac.uk/taking-care/>), which provides useful information and links to sources of support, or have been advised to contact the Student Support Officer in your School.

The School’s Student Support staff can explain the implications of the decision you have received and what your options are now. The details of who to contact can be found at <http://www.studentsupport.manchester.ac.uk/uni-services-az/school-support/>



You are encouraged to contact the University of Manchester Students’ Union Advice Service at the earliest opportunity. Their details can be found at <https://manchesterstudentsunion.com/advice>

They offer free independent, impartial and confidential advice to students on a wide range of issues including complaints and appeals and are also able to accompany you if you’ve been invited to a hearing. To ensure access to advice and support, please contact the Advice Service in plenty of time of your hearing date or deadline. You can email for advice or to book an appointment by sending a message to advice.su@manchester.ac.uk or call 0161 275 2952.



The University also provides wellbeing and counselling support for students – you can find details of the services available and how to access the services on the website at <https://www.counsellingservice.manchester.ac.uk/>

If you have been excluded from the University on a temporary basis or you are no longer a student at the University you may still be able to benefit from a conversation with one of the University’s duty counsellors for psychological support. Please contact the reception in the counselling centre (email counselling.service@manchester.ac.uk or telephone 0161 275 2864) and they will arrange for someone to contact you and discuss the best way forward.

If you are continuing with your studies but feel that you need additional academic support visit <http://www.studentsupport.manchester.ac.uk/study-support/> where you will find details of the different sources of academic support available.